



# Post Mobile Start

## Subscription

Monthly price of the subscription	CHF 14.95
Activation fees (incl. SIM card)	CHF 49.95
Activation	The subscription is active from the moment you place your order or from the date of your phone number porting.
Contract term and termination	The minimum term (1 or 24 months) will be calculated as of the activation date or the completed phone number porting. The contract can be terminated with 60 days' notice at the end of the minimum term. Cancellation by phone (free call) on 0800 780 794.
Bill	Email bills are free of charge. CHF 2.95/month for bill summaries by post. CHF 5.-/month for detailed bills by post.
GTC	The General Terms and Conditions (GTC) are available on <a href="https://post-mobile.ch">post-mobile.ch</a>
Contact Center	Call us for free on 0800 701 801.

## Content

### In Switzerland

Calls	Unlimited to all Swiss networks. Calls to special numbers (084x, 0878, 090x, 18xy) are not included. Incoming calls are free. Listening to voicemail messages in Switzerland is free.
Wi-Fi Calling	Included. When mobile network coverage is not optimal, Wi-Fi calling improves the call reception. More information on <a href="https://post-mobile.ch/en/options-services">post-mobile.ch/en/options-services</a>
SMS	Unlimited
Data volume in 4G+, 5G/5G+	8 GB at 5G high speed internet. Once the included data has been used up, the internet connection will be interrupted. Additional Data Packs for Switzerland can be purchased at <a href="https://costcontrol.post-mobile.ch/status">costcontrol.post-mobile.ch/status</a>
Maximum transfer speed	When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1.7 Gbit/s*. *Maximum speeds. The actual speeds experienced depend on the number of users connected to the network and the capacity of the device connected to the network.
Special numbers and short numbers	The rate for a call to a value-added number (084x, 0878, 090x), a short number or a special number such as 18xy (except emergency numbers) is defined by the provider of the number. Calls to 084x numbers: 8.1 cts/min, billing to the second and rounded up to the next 10 cts. The rates are not included with any mobile subscription and are therefore charged separately. All premium numbers can be viewed here.



## Zones

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### List of countries classified by zone

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#### EUROPE Zone

Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark\*, Faroe Islands, Finland, France\* (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands\*, Norway\* (including Svalbard), Poland, Portugal (including Madeira and the Azores), Romania, San Marino, Slovakia, Spain (including the Canary Islands and the Balearic Islands), Sweden, United Kingdom\* (excluding the Channel Islands: Jersey, Guernsey, Isle of Man), Vatican City.

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#### TRAVEL Zone

Argentina, Australia\*, Bangladesh, Brazil, Bulgaria, Canada, Chile, China\*, Colombia, Croatia, Dominican Republic, Estonia, Hong Kong, India, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand\*, Peru, Qatar, Republic of South Africa, Saudi Arabia, Singapore, Slovenia, Taiwan, Thailand, Türkiye, United Arab Emirates, United States of America\* (including Alaska and Hawaii).

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#### WORLD Zone

Albania, Algeria, Armenia, Aruba, Bahrain, Belarus, Bermuda, Bosnia and Herzegovina, Botswana, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Cape Verde, Chad, Channel Islands (Jersey, Guernsey, Isle of Man), Democratic Republic of the Congo, Costa Rica, Ecuador, Egypt, El Salvador, Equatorial Guinea, Fiji, French Antilles and French Guiana, Gabon, Georgia, Ghana, Greenland, Guatemala, Guinea, Guyana, Haiti, Indonesia, Iraq, Israel, Ivory Coast, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Macau, Madagascar, Malawi, Moldova, Mongolia, Montenegro, Mozambique, Nicaragua, Niger, North Macedonia, Oman, Pakistan, Philippines, Puerto Rico, Réunion, Russia, Rwanda, Sint Maarten, Saint Pierre and Miquelon, Senegal, Serbia, Seychelles, South Korea, Sri Lanka, Tajikistan, Trinidad and Tobago, Ukraine, Uruguay, United States Virgin Islands, Venezuela, Vietnam, Zambia.

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#### FAR Zone

Afghanistan, Angola, Anguilla, Antigua and Barbuda, Azerbaijan, Bahamas, Barbados, Belize, Benin, Bhutan, Bolivia, Bonaire, Burundi, Cayman Islands, Central African Republic, Comores, Congo, Cook Islands, Cuba, Curaçao, Djibouti, Dominica, East Timor, Eswatini, Ethiopia, French Polynesia, Gambia, Grenada, Guinea-Bissau, Honduras, Iran, Jamaica, Lebanon, Lesotho, Liberia, Libya, Maldives, Mali, Mauritania, Mauritius, Montserrat, Morocco, Myanmar, Namibia, Nepal, New Caledonia, Nigeria, Palestinian Territories, Panama, Papua New Guinea, Paraguay, Saba, Saint Lucia, Saint Kitts and Nevis, Saint Vincent and the Grenadines, Samoa, São Tomé and Príncipe, Sierra Leone, Solomon Islands, Somalia, South Sudan, Sudan, Suriname, Syria, Tanzania, Togo, Tonga, Tunisia, Turkmenistan, Turks and Caicos Islands, Uganda, Uzbekistan, Vanuatu, Wallis and Futuna, Yemen, Zimbabwe.

\*Overseas territories are not included.



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**International**

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Calls	<b>EUROPE Zone</b>	Price : CHF 1.49/min
	<b>TRAVEL Zone</b>	Price : CHF 1.49/min
	<b>WORLD Zone</b>	Price : CHF 3.99/min
	<b>FAR Zone</b>	Price : CHF 4.19/min
	<b>Plane, ship or satellite</b>	Price : CHF 14.99/min

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SMS CHF 0.29/SMS

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**From abroad**

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Calls	<b>EUROPE Zone</b> Incoming calls: CHF 1.19/min Local and back to Switzerland: CHF 1.99/min EUROPE zone: CHF 1.99/min TRAVEL, WORLD and FAR zones: CHF 4.99/min
	<b>TRAVEL Zone</b> Incoming calls: CHF 2.19/min Local and back to Switzerland: CHF 2.99/min EUROPE zone: CHF 3.99/min TRAVEL, WORLD and FAR zones: CHF 4.99/min
	<b>WORLD Zone</b> Incoming calls: CHF 3.19/min Local and back to Switzerland: CHF 4.99/min EUROPE zone: CHF 5.99/min TRAVEL, WORLD and FAR zones: CHF 5.99/min
	<b>FAR Zone</b> Incoming calls: CHF 3.19/min Local and back to Switzerland: CHF 4.99/min EUROPE zone: CHF 5.99/min TRAVEL, WORLD and FAR zones: CHF 5.99/min
	<b>Plane, ship or satellite</b> Calls: CHF 14.99/min

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## From abroad

<b>SMS</b>	<p>EUROPE zone: CHF 0.79/SMS TRAVEL zone: CHF 0.79/SMS WORLD zone: CHF 0.99/SMS FAR zone: CHF 0.99/SMS</p> <p>All prices in CHF incl. VAT and all SMS are charged per unit.</p>
<b>Internet (per MB, in CHF)</b>	<p>EUROPE zone: Data DayPass CHF 4.95/24 hours (1) TRAVEL zone: Data DayPass CHF 9.95/24 hours (1) WORLD &amp; FAR zone: the internet connection is blocked by default. To access the internet, you can buy Data Packs.</p> <p>(1) first time you connect to the internet, a Data DayPass is automatically activated for 24 hours and allows unlimited data access, including 1 GB at high speed. Beyond 1 GB, the speed is reduced to 128 kbit/s. For more information, visit <a href="https://post-mobile.ch/en/options-services">post-mobile.ch/en/options-services</a></p>
<b>Data Packs</b>	<p>It is possible to buy Data Packs in order to surf while abroad. For this, you just need to access the <a href="https://costcontrol.post-mobile.ch/roaming">costcontrol.post-mobile.ch/roaming</a> page via the mobile network (not accessible via Wi-Fi), then click on the zone you are in (EUROPE, TRAVEL, WORLD or FAR) and activate your Data Pack by clicking on it (valid for 365 days from activation).</p> <p><b>Available Data Packs:</b></p> <p><b>EUROPE zone</b> 1.5 GB/CHF 24.95 3 GB/CHF 34.95 12 GB/CHF 99.95</p> <p><b>TRAVEL zone</b> 1.5 GB/CHF 39.95 3 GB/CHF 49.95 12 GB/CHF 149.95</p> <p><b>WORLD zone</b> 100 MB/CHF 19.95 400 MB/CHF 59.95 1 GB/CHF 149.95</p> <p><b>FAR zone</b> 100 MB/ CHF 59.95 400 MB/CHF 199.95 1 GB/CHF 399.95</p>
<b>Network</b>	<p>Network coverage verification on <a href="https://salt.ch/coverage">salt.ch/coverage</a></p>