



# Post Mobile Start

## Subscription

|                                   |  |
|-----------------------------------|--|
| Monthly price of the subscription | CHF 14.95  |
| Activation fees (incl. SIM card)  | CHF 49.95  |
| Activation                        | The subscription is active from the moment you place your order or from the date of your phone number porting.   |
| Contract term and termination     | The minimum term (1 or 24 months) will be calculated as of the activation date or the completed phone number porting. The contract can be terminated with 60 days' notice at the end of the minimum term. Cancellation by phone (free call) on 0800 780 794. |
| Bill                              | Email bills are free of charge.<br>CHF 3.95/month for bill summaries by post.<br>CHF 5.–/month for detailed bills by post.   |
| GTC                               | The General Terms and Conditions (GTC) are available on <a href="https://post-mobile.ch">post-mobile.ch</a>  |
| Contact Center                    | Call us for free on 0800 701 801.  |

## Content

### In Switzerland

|                                   |  |
|-----------------------------------|--|
| Calls                             | Unlimited to all Swiss networks.<br>Calls to special numbers (084x, 0878, 090x, 18xy) are not included.<br>Incoming calls are free. Listening to voicemail messages in Switzerland is free.  |
| Wi-Fi Calling                     | Included. When mobile network coverage is not optimal, Wi-Fi calling improves the call reception. More information on <a href="https://post-mobile.ch/en/options-services">post-mobile.ch/en/options-services</a>  |
| SMS                               | Unlimited  |
| Data volume in 4G+, 5G/5G+        | 8 GB at 5G high speed internet. Once the included data has been used up, the internet connection will be interrupted. Additional Data Packs for Switzerland can be purchased at <a href="https://costcontrol.post-mobile.ch/status">costcontrol.post-mobile.ch/status</a>  |
| Maximum transfer speed            | When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1.7 Gbit/s*.  |
| Special numbers and short numbers | The rate for a call to a value-added number (084x, 0878, 090x), a short number or a special number such as 18xy (except emergency numbers) is defined by the provider of the number. Calls to 084x numbers: 8.1 cts/min, billing to the second and rounded up to the next 10 cts. The rates are not included with any mobile subscription and are therefore charged separately. All premium numbers can be viewed <a href="#">here</a> . |

\* Maximum speeds. The actual speeds experienced depend on the number of users connected to the network and the capacity of the device connected to the network.



## Zones

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### List of countries classified by zone

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#### EUROPE Zone

Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark\*, Faroe Islands, Finland, France\* (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands\*, Norway\* (including Svalbard), Poland, Portugal (including Madeira and the Azores), Romania, San Marino, Slovakia, Spain (including the Canary Islands and the Balearic Islands), Sweden, United Kingdom\* (excluding the Channel Islands: Jersey, Guernsey, Isle of Man), Vatican City.

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#### TRAVEL Zone

Argentina, Australia\*, Bangladesh, Brazil, Bulgaria, Canada, Chile, China\*, Colombia, Croatia, Dominican Republic, Estonia, Hong Kong, India, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand\*, Peru, Qatar, Republic of South Africa, Saudi Arabia, Singapore, Slovenia, Taiwan, Thailand, Türkiye, United Arab Emirates, United States of America\* (including Alaska and Hawaii).

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#### WORLD Zone

Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Armenia, Azerbaijan, Bahamas, Bahrain, Barbados, Belarus, Belize, Bolivia, Bosnia and Herzegovina, Botswana, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cayman Islands, Central African Republic, Congo, Costa Rica, Dominica, Ecuador, Egypt, El Salvador, Fiji, French Guiana, French Polynesia, Gambia, Georgia, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guinea, Honduras, Indonesia, Iraq, Isle of Man, Israel, Ivory Coast, Jamaica, Jersey, Jordan, Kazakhstan, Kenya, Kiribati, South Korea, Kosovo, Kuwait, Kyrgyzstan, Laos, Libya, Macau, North Macedonia, Madagascar, Maldives, Mali, Martinique, Mauritania, Mauritius, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Myanmar, Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestinian Territories, Panama, Palau, Papua New Guinea, Paraguay, Philippines, Puerto Rico, Réunion, Russia, Saint Kitts and Nevis, Saint Lucia, Samoa, Senegal, Serbia, Seychelles, Sierra Leone, Sri Lanka, Saint-Barthélemy, Saint-Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Tanzania, Togo, Tunisia, Turks and Caicos Islands, Ukraine, United States Virgin Islands, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam

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#### FAR Zone

American Samoa, Aruba, Benin, Bermuda, Bhutan, Bonaire, Burundi, Cameroon, Cape Verde, Chad, Comoros, Democratic Republic of the Congo, Cook Islands, Cuba, Curaçao, Djibouti, Equatorial Guinea, Ethiopia, Eswatini, Gabon, Ghana, Guinea-Bissau, Guyana, Haiti, Iran, Lebanon, Lesotho, Liberia, Malawi, Mozambique, Namibia, New Caledonia, Niger, Rwanda, Saba, São Tomé and Príncipe, Sint Maarten, Sint Eustasius, Solomon Islands, Somalia, South Sudan, Sudan, Suriname, Syria, Tajikistan, East Timor, Tonga, Trinidad and Tobago, Turkmenistan, Uganda, Wallis and Futuna, Yemen, Zambia, Zimbabwe

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\* Overseas territories are not included.



### International

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|-------|---------------------------------|----------------------|
| Calls | <b>EUROPE Zone</b>              | Price: CHF 1.49/min  |
|       | <b>TRAVEL Zone</b>              | Price: CHF 1.49/min  |
|       | <b>WORLD Zone</b>               | Price: CHF 3.99/min  |
|       | <b>FAR Zone</b>                 | Price: CHF 4.19/min  |
|       | <b>Plane, ship or satellite</b> | Price: CHF 14.99/min |
| SMS   | CHF 0.29/SMS                    |                      |

### From abroad

|       |   |
|-------|---|
| Calls | <b>EUROPE Zone</b><br>Incoming calls: CHF 1.19/min<br>Local and back to Switzerland: CHF 1.99/min<br>EUROPE zone: CHF 1.99/min<br>TRAVEL, WORLD and FAR zones: CHF 4.99/min |
|       | <b>TRAVEL Zone</b><br>Incoming calls: CHF 2.19/min<br>Local and back to Switzerland: CHF 2.99/min<br>EUROPE zone: CHF 3.99/min<br>TRAVEL, WORLD and FAR zones: CHF 4.99/min |
|       | <b>WORLD Zone</b><br>Incoming calls: CHF 3.19/min<br>Local and back to Switzerland: CHF 4.99/min<br>EUROPE zone: CHF 5.99/min<br>TRAVEL, WORLD and FAR zones: CHF 5.99/min  |
|       | <b>FAR Zone</b><br>Incoming calls: CHF 3.19/min<br>Local and back to Switzerland: CHF 4.99/min<br>EUROPE zone: CHF 5.99/min<br>TRAVEL, WORLD and FAR zones: CHF 5.99/min    |
|       | <b>Plane, ship or satellite</b><br>Calls: CHF 14.99/min   |



## From abroad

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### SMS

EUROPE zone: CHF 0.79/SMS  
TRAVEL zone: CHF 0.79/SMS  
WORLD zone: CHF 0.99/SMS  
FAR zone: CHF 0.99/SMS

All prices in CHF incl. VAT and all SMS are charged per unit.

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### Internet (per MB, in CHF)

EUROPE zone: Data DayPass CHF 4.95/24 hours<sup>(1)</sup>  
TRAVEL zone: Data DayPass CHF 9.95/24 hours<sup>(1)</sup>  
WORLD zone: DayPass CHF 14.95/24 hours<sup>(1)</sup>  
FAR zone: DayPass CHF 19.95/24 hours<sup>(1)</sup>

(1) first time you connect to the internet, a Data DayPass is automatically activated for 24 hours and allows unlimited data access, including 1 GB at high speed. Beyond 1 GB, the speed is reduced to 128 kbit/s. For more information, visit [post-mobile.ch/en/options-services](https://post-mobile.ch/en/options-services)

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### Data Packs

It is possible to buy Data Packs in order to surf while abroad. For this, you just need to access the [costcontrol.post-mobile.ch/roaming](https://costcontrol.post-mobile.ch/roaming) page via the mobile network (not accessible via Wi-Fi), then click on the zone you are in (EUROPE, TRAVEL, WORLD or FAR) and activate your Data Pack by clicking on it (valid for 365 days from activation).

#### Available Data Packs:

##### EUROPE zone

1.5 GB/CHF 24.95  
3 GB/CHF 34.95  
12 GB/CHF 99.95

##### TRAVEL zone

1.5 GB/CHF 39.95  
3 GB/CHF 49.95  
12 GB/CHF 149.95

##### WORLD zone

100 MB/CHF 19.95  
400 MB/CHF 59.95  
1 GB/CHF 149.95

##### FAR zone

100 MB/CHF 59.95  
400 MB/CHF 199.95  
1 GB/CHF 399.95

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### Network

Network coverage verification on [salt.ch/coverage](https://salt.ch/coverage)

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